



# CEMA Ltd's Thames Water Capabilities

**CEMA Ltd - Unique in having multiple Thames Water electrical framework agreements, enabling the delivery of turnkey solutions from under one roof**

With vast experience as principal contractor or sub-contractor CEMA Ltd provides customers with a single MEICA resource to deliver individual and multiple parallel projects.

## Reference Projects:

### Burstow WwTW - LV Upgrade

Client: Black & Veatch, Value: £145,000.00  
Scope: LV Assemblies & Site Cabling Installation

### Beckton WwTW - Odour Control / Centrifuge

Client: North Midland Construction, Value: £330,000.00  
Scope: LV Assemblies & Systems Integration

### Riverside WwTW - Aeration / Sludge Digestion

Client: Interserve Projects, Value: £4,300,000.00  
Scope: LV Assemblies, Systems Integration, Site Cabling Installation



## MEICA Services

**LV Assemblies** (Control Panels, MCC's and Switchboards)

**Systems Integration** (Control Systems, SCADA, Telemetry/ Networks)

**Site Installation** (NICEIC ATEX extensions, Fibre Optic Cabling)

**Consultancy Services** (Health & Safety, CDM, MEICA Design/ Consulting)

**HV Design & Sub Contractor Management** (Sub Stations, Network Connections & Switchgear)

**Programme and Project Management**

## CEMA Ltd Thames Water Framework Agreements

Framework Agreement: FA863

Scope: **LV Assemblies (Control Panels and MCC's)**

Award Date: 2009, Duration: 7 Years

Framework Agreement: FA863

Scope: **Systems Integration**

Award Date: 2009, Duration: 7 Years

Framework Agreement: FA956

Scope: **Supply and Installation of Electrical Cabling**

Award Date: 2010, Duration: 7 Years



### CEMA Ltd Southern Office

Thames Innovation Centre

Veridion Park, Erith,

DA18 4AB

T: 020 8320 1000

For more information and local support,

please contact

Steve Collier:

Mobile: 07870 155075

Email: [scollier@cemaltd.co.uk](mailto:scollier@cemaltd.co.uk)

### CEMA Nottingham Head Office

T: **0115 940 3532**

E: [sales@cemaltd.co.uk](mailto:sales@cemaltd.co.uk) W: [www.cemaltd.co.uk](http://www.cemaltd.co.uk)

24Hr Emergency Callout Number: **0870 112 1907**



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# CEMA Ltd's Thames Water FA863 & FA956 User Guide

## LV Assemblies (Low Voltage Switchboards/Control Panels/MCC's) & Systems Integration - FA863

For enquiries and general day to day communication please contact:  
**Steve Collier** - Thames Water FA863 Framework Manager  
 Address: Thames Innovation Centre, Veridion Park, Erith, DA18 4AB.  
**Tel: 020 8320 1000, Mobile: 07870 155075, Email: scollier@cemaltd.co.uk**



## Supply & Installation Of Electrical Cabling (LV/HV Cabling, NICEIC ATEX, Fibre Optic, Networks) - FA956

For enquiries and general day to day communication please contact:  
**Gary Cawthorn** - Thames Water FA956 Framework Manager  
 Address: Pintail Close, Victoria Business Park, Netherfield, Nottingham, NG4 2SG.  
**Tel: 0115 9403532, Mobile: 07971 434702, Email: gcawthorn@cemaltd.co.uk**

## Secondary Points Of Contact & Escalation (All Contracts)

Jason Smith - Framework Director, Mobile: 07866 684481, Email: jsmith@cemaltd.co.uk  
 Steve Binns - Installation Director, Mobile: 07974 194947, Email: sbinns@cemaltd.co.uk  
 Andrew Hall - H&S/Quality Manager, Tel: 0115 9403 532, Email: ahall@cemaltd.co.uk

## Standard Response Times (All Contracts)

Within normal working hours we endeavour to provide a response within 4 hours to any non-critical event. Our standard response times 24 hours per day to an incident are as follows:

CEMA Group 24 Hour Emergency Call Out Number: 0870 112 1907	Category Level 1 Immediate Impact on TW as a Business (e.g. sewage overflowing into outlet to river)	Category Level 2 Operational Impact	Category Level 3 Minor Fault
<b>Required Response</b>	<b>Non-Operational Plant Affecting Works Performance</b>	<b>Non-Operational Plant with No Standby Plant Not Affecting Works Performance</b>	<b>Operational Plant with Standby Plant</b>
Service Engineer responds to Emergency Response Contact by telephoning the Site and discussing the problem and identifying potential solutions.	Within 1 hours of receipt of the emergency contact procedure communication.	Within 4 hours of receipt of the emergency contact procedure communication.	By 09:30 hours on the next working day
If problem cannot be resolved over phone or other remote action	Service Engineer despatched within 2 hrs.	Service Engineer to attend site next working day	Service Engineer to attend site within one working week.

## Standard Added Value Service & Support:

Co-Location at Client Offices, Hot Desk Facility at CEMA Nottingham & London Office  
 Initial Site Surveys and Scoping Assistance, Ticksheet Production Assistance  
 Lunch and Learn Sessions Offered Utilising Form 1 and Intelligent Demonstration Panels  
 Factory Tours at our Nottingham Production Facility For Non M&E Engineers



## In Addition to the services associated with FA863 & FA956 CEMA Ltd can also offer the following additional in house services:

Consultancy Services (*Health & Safety, CDM, MEICA Design/Consulting, Programme and Project Management*)  
 HV Design & Sub Contractor Management (*Sub Stations, Network Connections & Switchgear*)  
 Transportation (*Fleet ranges from 3,500Kg Flat Backs to 17.5 Tonne Trucks all fitted with Cranes*)  
 Mechanical Services including Pump/Valve Supply, Installation, Service & Maintenance Contracts

## Service Levels, Key Performance Indicators & Product Price Lists

Available on request please contact Steve Collier for further details.



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